

## One-2-Web FAQs



### **Q. What is a Chromebook?**

A. “Chromebooks are mobile devices designed specifically for people who live on the web. With a comfortable, full-sized keyboard, large display and clickable trackpad, all-day battery life, lightweight and built-in ability to connect to Wi-Fi, the Chromebook is ideal for anytime, anywhere access to the web. They provide a faster, safer, more secure online experience for people who live on the web, without all the time-consuming, often confusing, high level of maintenance required by typical computers.”

### **Q. What kind of software does a Chromebook run?**

A. “Chromebooks run millions of web-based applications, or web apps, that open right in the browser. You can access web apps by typing their URL into the address bar or by installing them instantly from the Chrome Web Store.”

### **Q. How are these web-based applications managed?**

A. Each Chromebook we provide to students will be a managed device. The Information Technology Department will maintain devices through our Google Apps for Education domain. As such, the school can pre-install web-applications as well as block specific web-applications from a centralized management console.

### **Q. What devices can I connect to a Chromebook?**

A. Chromebooks can connect to:

- USB storage, mice and keyboards
- SD cards
- External monitors and projectors
- Headsets, earbuds and microphones
- Chromecast

### **Q. Can the Chromebook be used anywhere anytime?**

A. Yes, as long as you have a Wifi Signal to access the web. Chrome also provide the ability to access Drive and other platforms through the Google Drive App so users can work in an “Offline” mode.

**Q. Will our Chromebook have 3G or 4G broadband access?**

A. No. The district Chromebooks will not have broadband access outside of the school buildings.

**Q. Battery Life?**

A. Chromebooks batteries will last a regular school day. However, students will be responsible for charging their Chromebook each evening to ensure maximum performance during the school day. Chromebooks should be fully charged and then removed from the AC adapter while in use.

**Q. Is there antivirus built into it?**

A. It is not necessary to have antivirus software on Chromebooks because there are no running programs for viruses to infect.

**Q. Do we need to bring the Chromebook to school everyday?**

A. Yes. The Chromebook is the preferred learning device at our school, and it will be used frequently!

**Q. How will we print at school?**

A. Hopefully, you will not have to print at school since you have the ability to share your documents with your teachers and peers in the Cloud.

**Q. What happens when we bring our Chromebooks to PE? Where do we store them?**

A. It is your responsibility to make sure that your Chromebook is stored safely no matter what class you are in. See your teacher if you have specific questions or concerns.

**Q. Can you use your Gmail account on the Chromebook?**

A. Yes for high school students(not middle school), but the preferred account for

SD27J students to use is the @sd27j.net Gmail account. Any account added to the Chromebook will make that account info accessible by school staff.

**Q. What happens if someone is cyberbullying you, in or out of school? Who do I contact?**

A. You want to tell an adult, a teacher, an administrator, or your School Resource Officer as soon as possible. You can also report it on Safe-to-Tell.

**Q. Do we get cases for our Chromebooks?**

A. The district will provide cases on most student Chromebooks. Your school store may also sell cases. Check with the store to see what is available.

**R. What is the Vision software and how does it monitor my child's Chromebook?**

A. The Vision software is used to help facilitate teachers in the flow of their classroom as well and giving them a tool to help students stay on task. This software platform works through Google Classroom and enables the teacher to see the student Chromebook screens while they are in his/her classroom.

- [Due to online privacy laws](#), Google is required to alert users if they are being monitored. Therefore, the Vision platform alerts the student user with a pop-up in the middle of their screen anytime a teacher activates a class for monitoring. If the student does not accept the Vision alert, the machine will remain in "standby" until the alert is acknowledged.
- The Vision platform is designed for in-school monitoring only and only by the teacher of that particular Google Classroom in which the student is enrolled. This connection is facilitated "to protect student privacy and to prevent accidental connections from outside your organization, Vision does not allow students to join classes unless the students' and teacher's external IP addresses are in the same range, sharing the same first two address octets (i.e., a 255.255.0.0 netmask is used for matching)." (see [Vision administration guide 2.1.3](#))